

The Low Response Score (LRS) and Response Outreach Area Mapper (ROAM): Tools to identify, plan for, and manage hard-to-survey areas

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Census Bureau Releases the Response Outreach Area Mapper Web Application

February 07, 2018

Release Number: CB18-TPS.06



RSS



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SMS

Feb. 7, 2018 — Today, the U.S. Census Bureau released the [Response Outreach Area Mapper](#) (ROAM) web application. This interactive map makes it easier to identify areas that typically have low response rates for censuses and surveys.

Community planners and local officials can use this information to plan, focus and allocate resources for encouraging response to the 2020 Census. The tool also allows the Census Bureau to tailor outreach efforts and to plan resources, including hiring staff with the right language skills.

These efforts can lead to higher response rates for the 2020 Census, making the census more accurate and more efficient. Census results affect a community's voice in government, how much funding the community receives, and how it plans for the future.

The ROAM tool provides tract-level data on the area's low response score (predicted mail non-response rate) and information about its people and households from the American Community Survey, including poverty status, education level, race, Hispanic origin and language ability.

ROAM can also be used to:

- Identify areas where special outreach and promotion efforts could be considered to increase participation in the variety of surveys the Census Bureau conducts.
- Link spatial map data files to create thematic maps showing low response scores in conjunction with demographic data.
- Generate reports, cross tabulations and simple analyses of demographic data.
- Identify hard-to-count tracts by response score and according to specific parameters (e.g., tracts within a certain county).

No news release associated with this product. Tip sheet only.

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Related Information

[Blog entry](#)

Introduction

- In 1990s Census Bureau developed a Hard to Count Score (HTC)
- Households in each census tract assigned a score
- The higher the score, the harder to count
- Field Division used the score to make hiring decisions and resource allocations
- Partnership Specialists used the score in 2000 and 2010 Censuses to identify areas requiring extra effort
- *For 2020 Census a new hard-to-survey metric has been developed: the Low Response Score (LRS)*

For methodology of LRS see...

Erdman, C. and N. Bates (2017). The Low Response Score (LRS): “A Metric to Locate, Predict, and Manage Hard-to-Survey Populations”, *Public Opinion Quarterly*, Volume 81, Issue 1, 1 March 2017, pp. 144–156.

Low Response Score

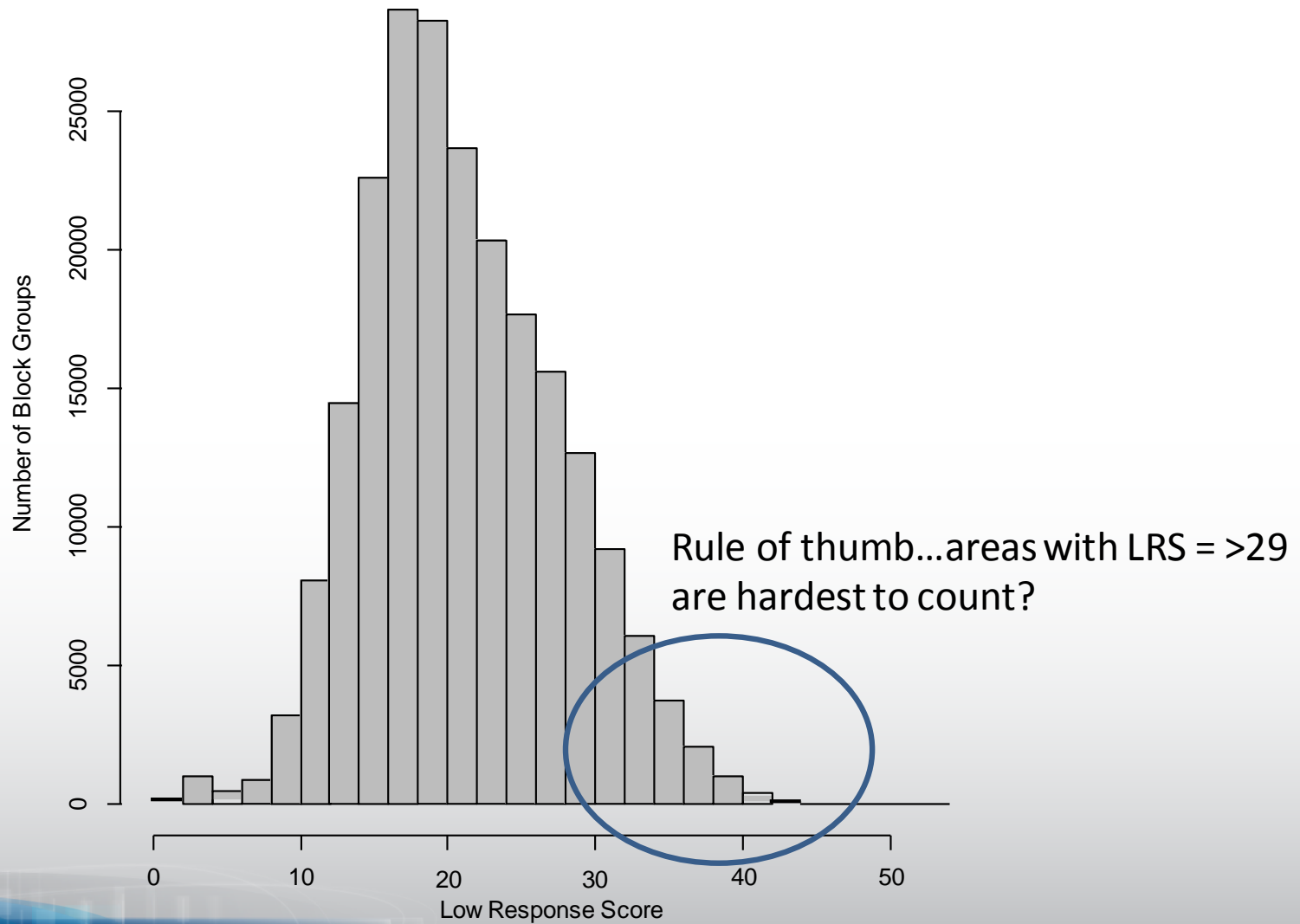
- LRS = predicted level of Census self non-response at the tract level
- Values from 0-100
- So, for example, if LRS=25, we are estimating that 25% of households in that tract will not self-respond to the Census
- LRS is updated yearly

Low Response OLS Linear Model

	Coef	Sig		Coef	Sig
(Intercept)	10.29	***	Renter occupied units	1.08	***
Ages 18-24	0.64	***	Female head, no husband	0.58	***
Non-Hispanic White	-0.77	***	Ages 65+	-1.21	***
Related child <6	0.46	***	Males	0.09	***
Married family households	-0.12	***	Ages 25-44	-0.06	
Vacant units	1.08	***	College graduates	-0.32	***
Median household income	0.24	***	Ages 45-64	-0.08	*
Persons per household	3.44	***	Moved in 2005-2009	0.09	***
Hispanic Any Race	0.41	***	Single unit structures	-0.52	***
Population Density	-0.40	***	Below poverty	0.11	***
Different HU 1 year ago	-0.12	***	Ages 5-17	0.17	***
Non- Hispanic Black	-0.04	**	Single person households	-0.24	***
Not high school grad	-0.06	***	Median house value	0.71	***

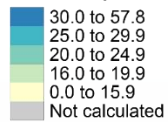
Sig: *** $p < .001$; ** $.001 \leq p < .01$; * $.01 \leq p < .05$ R-squared: 56.10%, $n = 217,417$
Main Effects only, no interaction terms

Distribution of the LRS

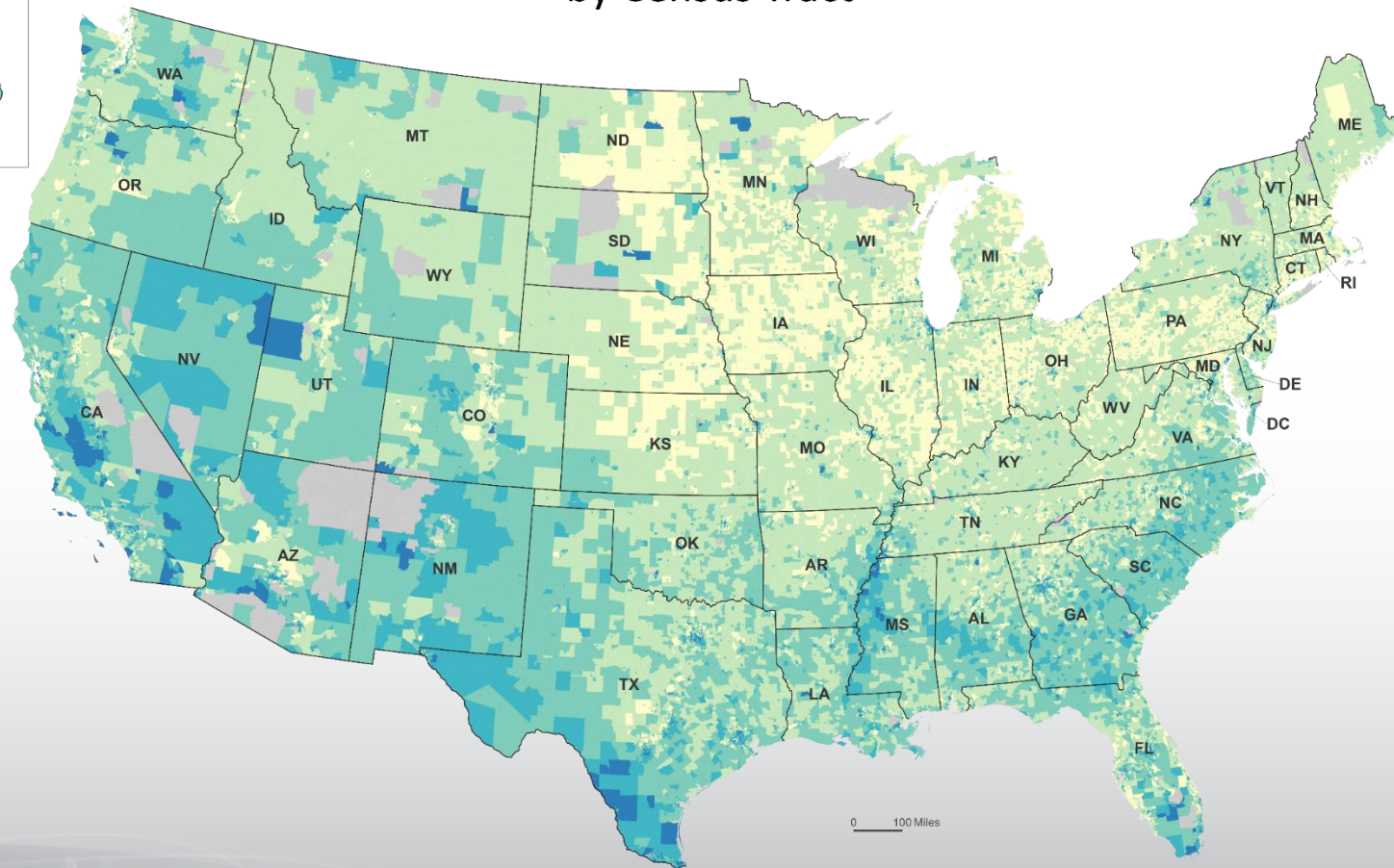


Low Response Score (LRS) by Census Tract

Predicted Mail Non-Response Rate (%)



Source: U.S. Census Bureau,
2016 Planning Database,
2014 Cartographic Boundary Shapefiles



How do I access the LRS?

- We have built a Web browser-based LRS application
- Branded as: *Response Outreach Area Mapper* (ROAM)
www.census.gov/roam
- Public interface to map and display characteristics of hard-to-survey areas from the PDB
- ROAM displays census tracts indicating hard-to-survey areas (darker color = higher LRS = harder-to-count)
- ROAM also displays selected variables describing the census tracts
- Allows users to set customized parameters and pull extracts

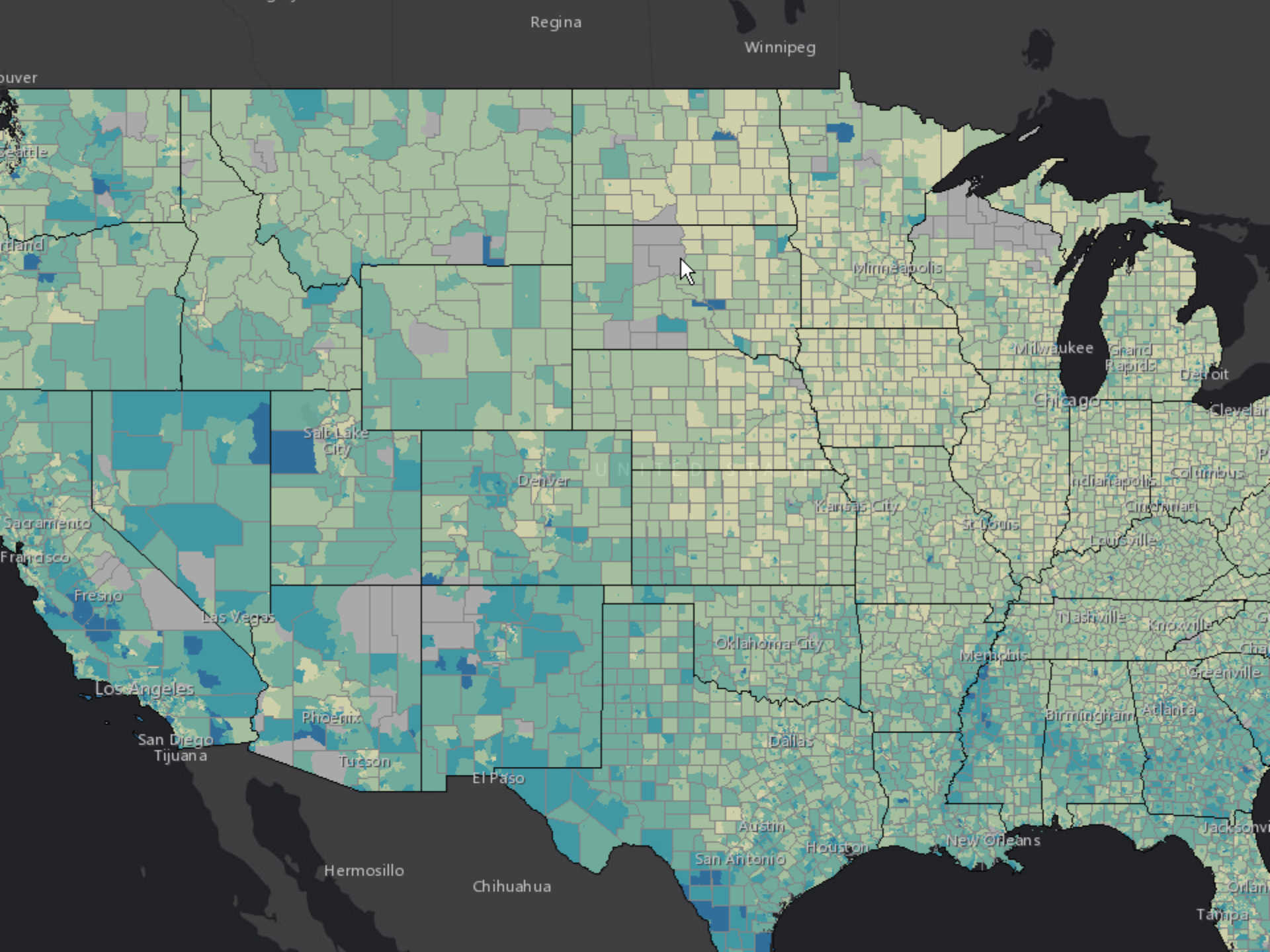
LRS limitations/cautions

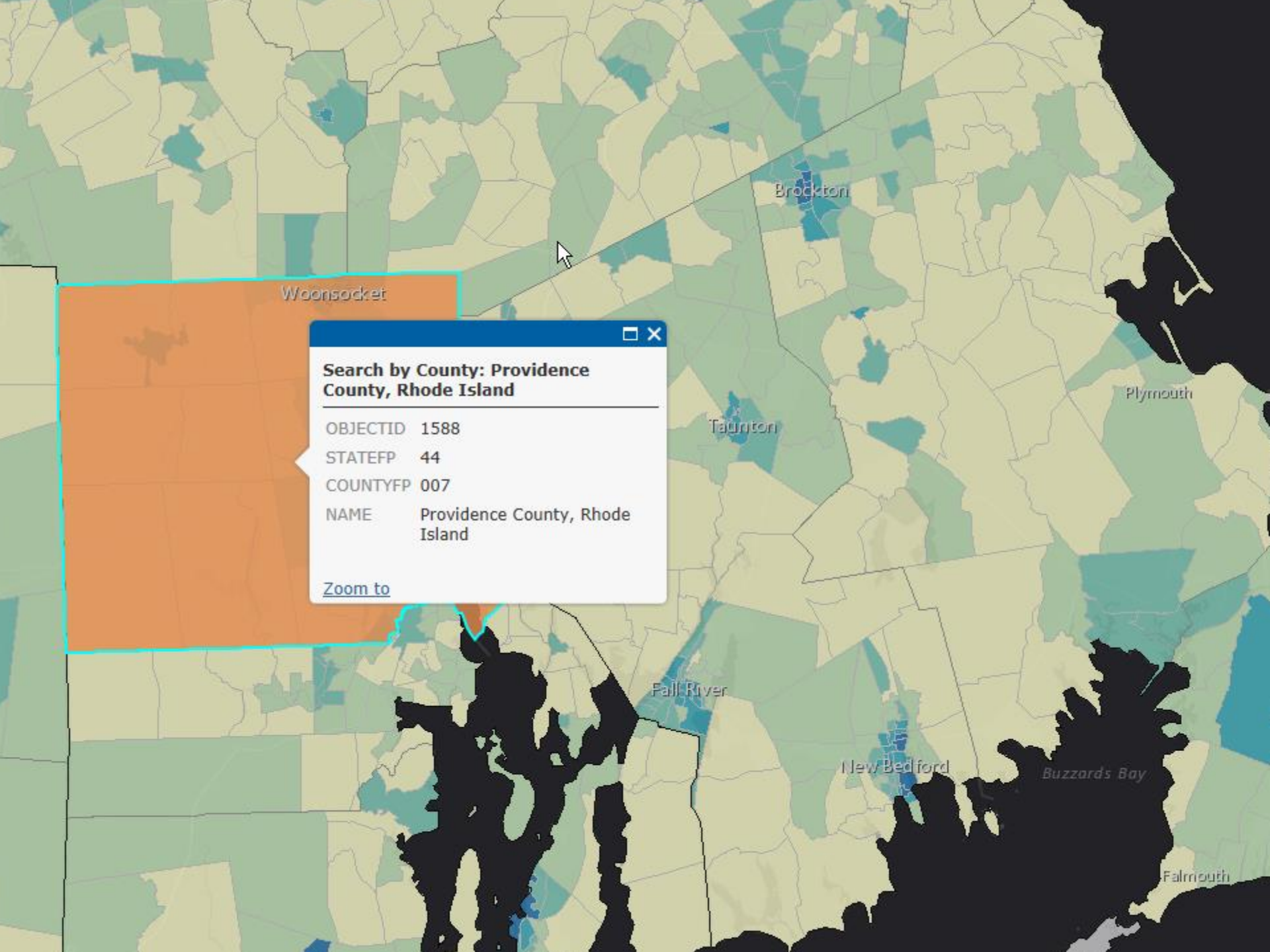
- Only considers mail self-response – 2020 Census will offer **internet, phone AND mail**
- Some tracts have small Ns in mailback universe, e.g. **Indian reservations, very rural areas**
- If LRS is extremely high, take a closer look

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ROAM Demonstration

www.census.gov/roam





Woonsocket

Brockton

Plymouth

Taunton

Fall River

New Bedford

Buzzards Bay

Falmouth

**Search by County: Providence
County, Rhode Island**

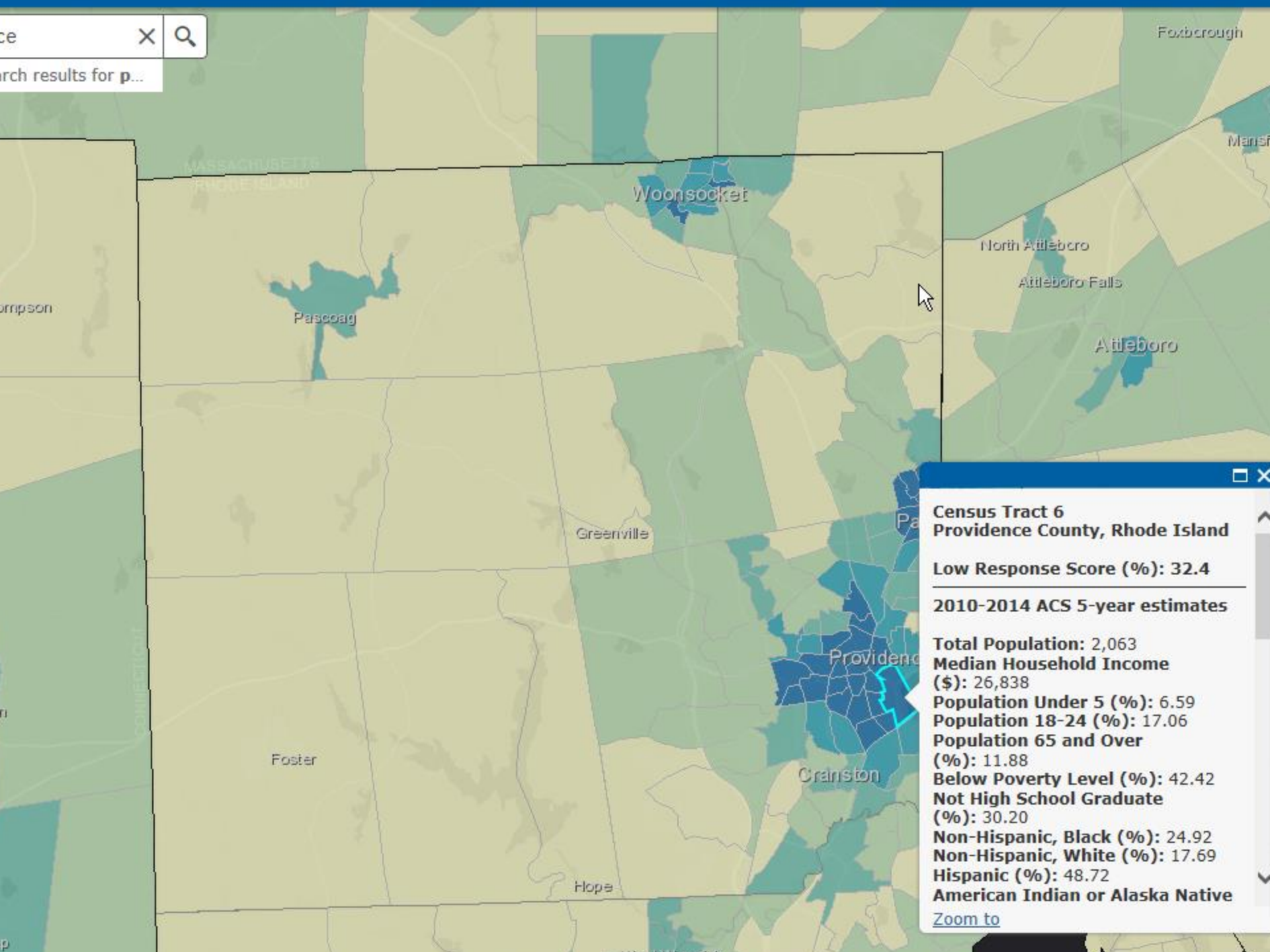
OBJECTID 1588

STATEFP 44

COUNTYFP 007

NAME Providence County, Rhode
Island

[Zoom to](#)

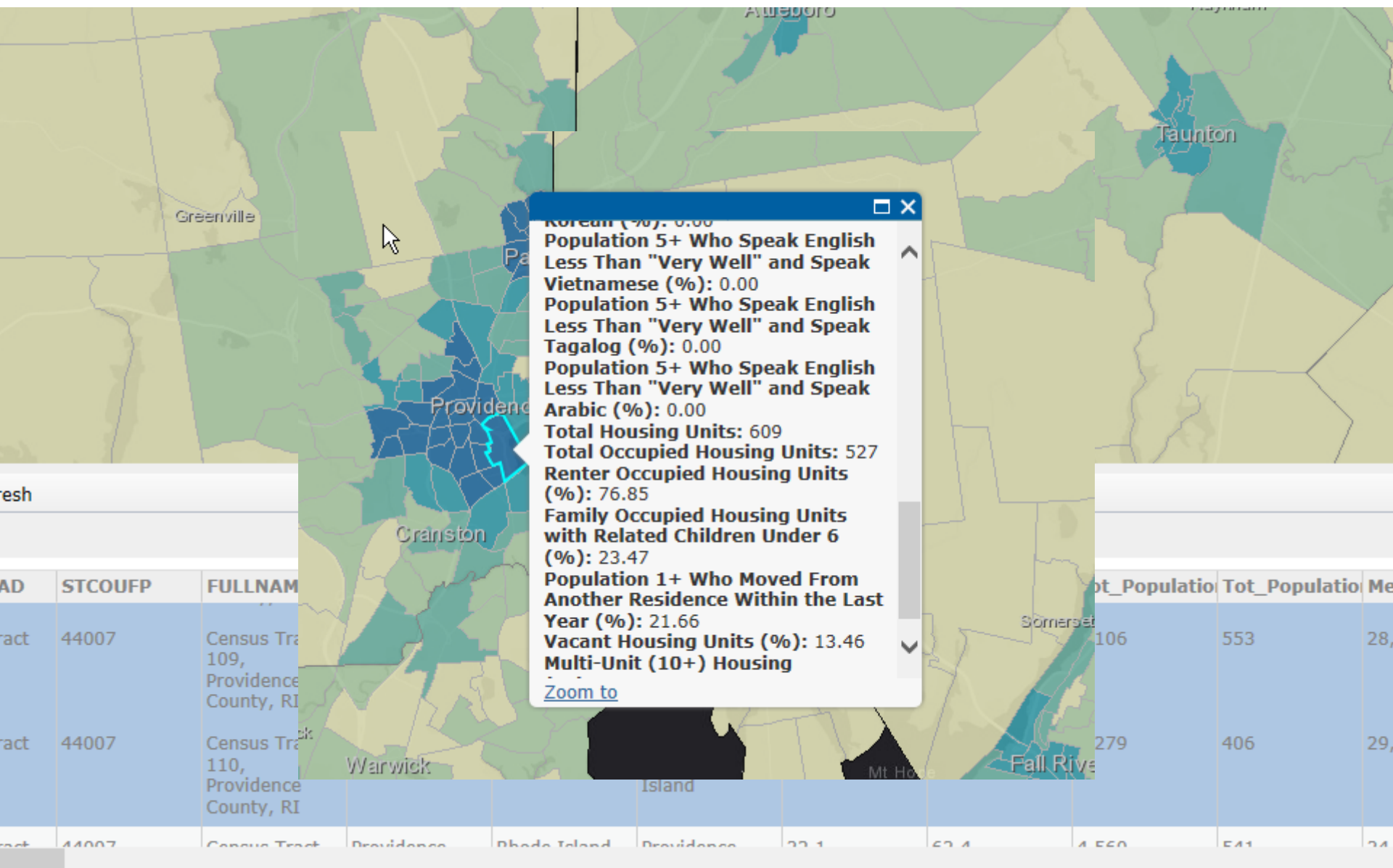


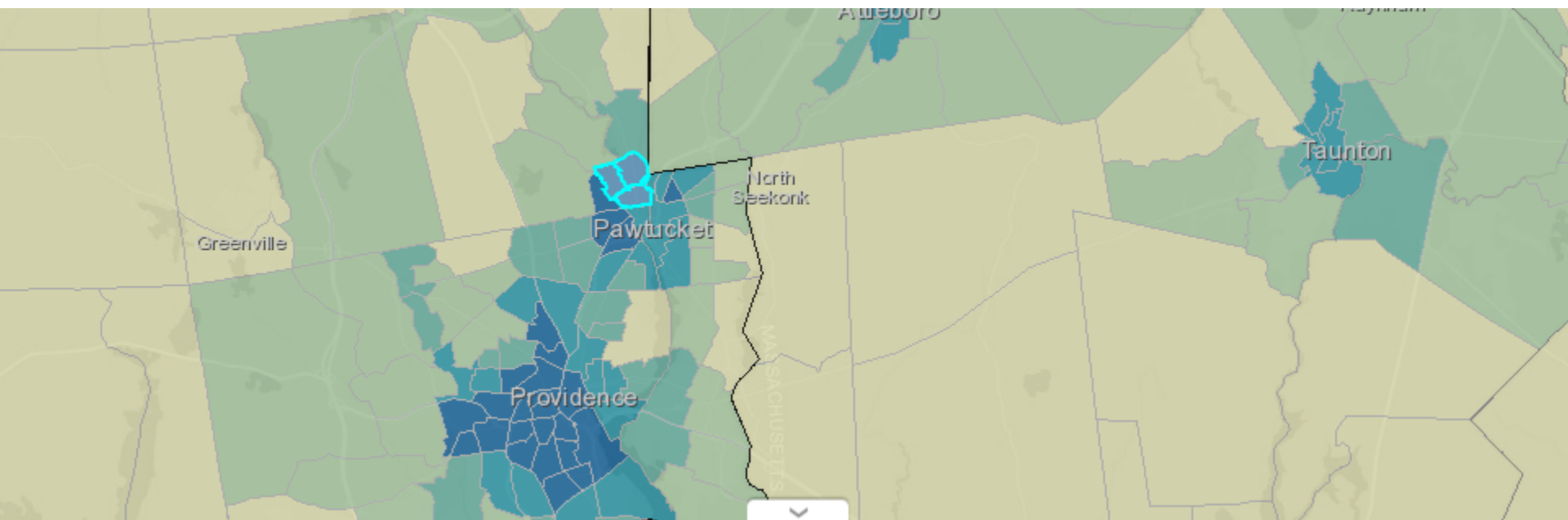
**Census Tract 6
Providence County, Rhode Island**

Low Response Score (%): 32.4

2010-2014 ACS 5-year estimates

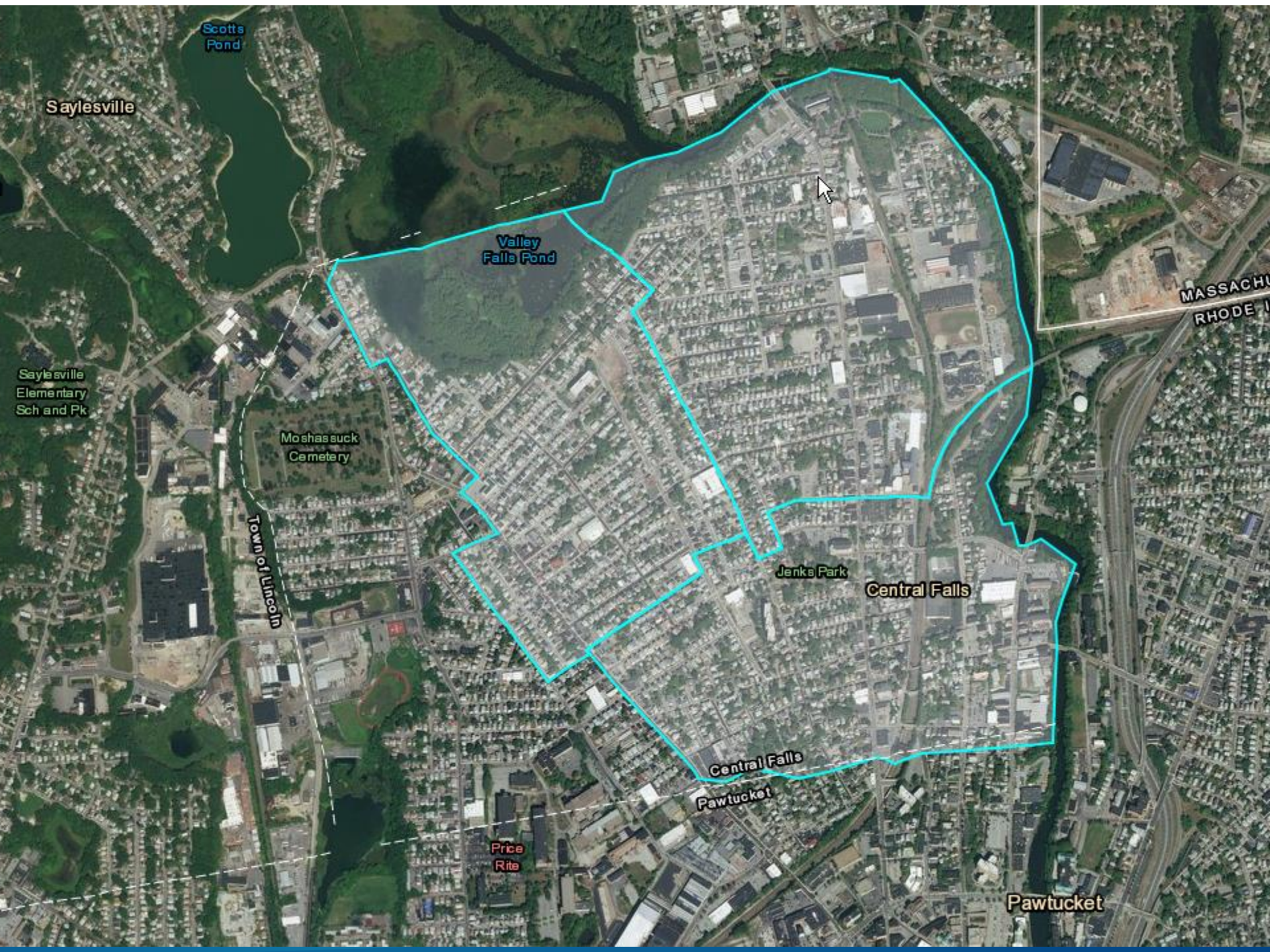
Total Population: 2,063
Median Household Income (\$): 26,838
Population Under 5 (%): 6.59
Population 18-24 (%): 17.06
Population 65 and Over (%): 11.88
Below Poverty Level (%): 42.42
Not High School Graduate (%): 30.20
Non-Hispanic, Black (%): 24.92
Non-Hispanic, White (%): 17.69
Hispanic (%): 48.72
American Indian or Alaska Native
[Zoom to](#)





Refresh

AD	STCOUPF	FULLNAME	COUNAME	STNAME	STCOUNAME	Low_Response	Mail_Return_F	Tot_Population	Tot_Population	Me
tract	44007	Census Tract 109, Providence County, RI	Providence County	Rhode Island	Providence County, Rhode Island	30.6	70.8	5,106	553	28
tract	44007	Census Tract 110, Providence County, RI	Providence County	Rhode Island	Providence County, Rhode Island	32.1	70.3	5,279	406	29
tract	44007	Census Tract	Providence	Rhode Island	Providence	32.1	62.4	4,560	541	34



Scotts Pond

Saylesville

Valley Falls Pond

MASSACHUSETTS
RHODE ISLAND

Saylesville
Elementary
Sch and Pk

Moshassuck
Cemetery

Town of Lincoln

Jenks Park

Central Falls

Central Falls

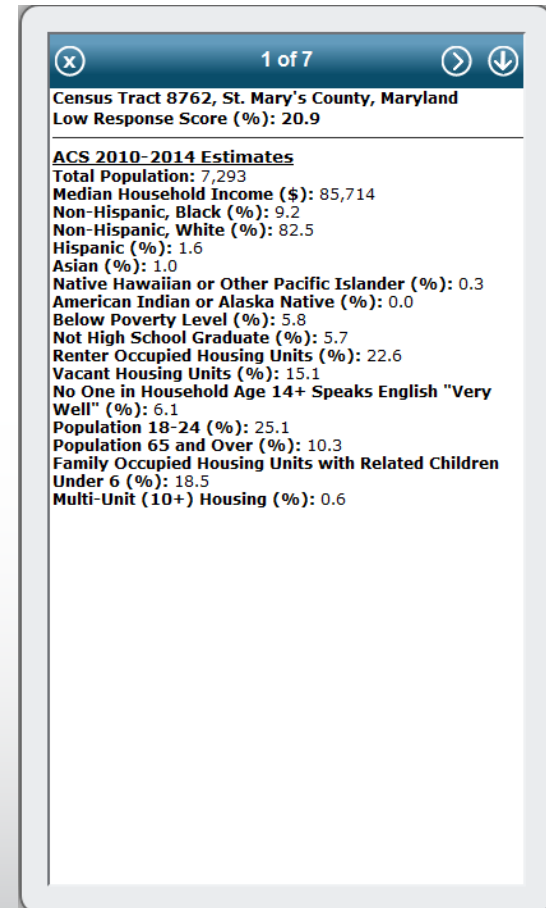
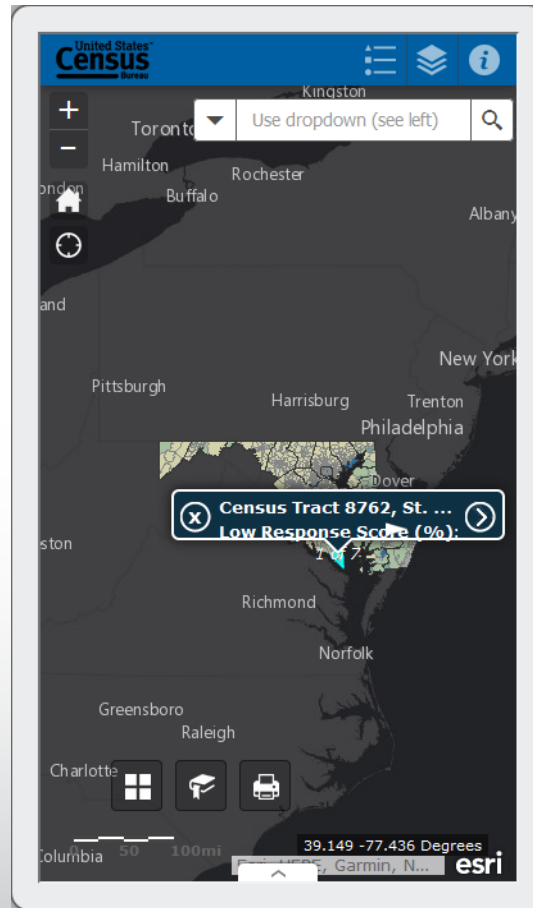
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■ Tablet

